4165 6770 IT-Supporter im 1st und 2nd Level (m/w/d) - Home office opportunity for a good work-life balance|A family environment with friendly colleagues  
  
company profile  
Fancy a new challenge where you have opportunities for advancement and a crisis-proof job - then apply to us now!  
  
area of ​​responsibility  
  
-You solve technical problems of our customers as part of the IT support for all products of the company  
-You manage all inquiries that come in by phone, email or through the customer portal  
-You determine root causes of problems and communicate them appropriately with internal and external customers  
-Assistance with workplace equipment and internal relocations  
- Participation in international IT projects (from Reutlingen)  
  
requirement profile  
  
-You have IT training, have an IT qualification and have experience with Windows operating systems and their applications  
-Ideally also familiar with machine mechanics and controls and know Siemens PLC systems  
-You are very customer-oriented and enjoy dealing with internal and external customers  
-You have a strong analytical mindset and an irrepressible desire to solve a problem  
-You are technically adept and interested and know how to use what you have learned in a sustainable way  
- You enjoy working in a team and with all internal departments  
- Business fluent German and English skills, both written and spoken  
  
Compensation Package  
  
-We offer you an attractive salary package and additional benefits that reward your good work  
-A fair vacation policy so you can recharge your batteries  
- Flexible working hours and location after consultation  
- Participation in exciting projects that expand your know-how  
-Internal and external training courses keep you up to date and continuously develop you  
-A good connection of the customer avoids annoying loss of time on arrival and departure Computer scientist (university) None 2023-03-07 15:59:05.741000